



CERTIFICATO n. **22189**
CERTIFICATE No

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

WHITESTAR S.R.L.

For information concerning the validity
of the certificate, you can visit the site
www.certiquality.it

The validity this certificate depends
on annual audit and on a complete
review every three years of the
Management System.

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 9001:2015


PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES **SETTORE**
CODE IAF 32, 35

Servizi di recupero del credito stragiudiziale, di credit management, di Customer Relationship Management (CRM), attraverso la progettazione e l'erogazione dei servizi di back office, contact e call center.

Services for extra-judicial recovery of credits, credit management and Customer Relationship Management (CRM), through planning and provision of back office, contact and call-center services.

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE **21/05/2015**
FIRST ISSUE
DATA DELIBERA **17/05/2018**
DECISION DATE
DATA SCADENZA **19/05/2021**
EXPIRY DATE
EMISSIONE CORRENTE **22/01/2020**
ISSUE DATE


CERTIQUALITY S.r.l. - IL PRESIDENTE
Via G. Giardino 4 - 20123 MILANO (MI) - ITALY



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale.
CISQ is the Italian Federation of management
system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/CERTIQUALITY S.r.l.

has issued an IQNet recognised certificate that the organization:

WHITESTAR S.R.L.

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

for the following scope

Services for extra-judicial recovery of credits, credit management and Customer Relationship Management (CRM), through planning and provision of back office, contact and call-center services.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2015

Issued on: **2018-05-17**

First issued on: **2015-05-21**

Expires on: **2021-05-19**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration number: **IT-99792**



Alex Stoichitoiu
President of IQNET



Ing. Claudio Provetti
President of CISQ

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
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SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com