

CERTIFICATO n°
CERTIFICATE n° **22189**

IQNet, the association of the world's first class certification bodies, is the largest provider of management System Certification in the world. IQNet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

WHITESTAR S.R.L.

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 9001:2015

PER LE SEGUENTI ATTIVITÀ / FOR THE FOLLOWING ACTIVITIES

SETTORE CODE **IAF 32 35**

Servizi di recupero del credito stragiudiziale, di credit management,
di Customer Relationship Management (CRM),
attraverso l'erogazione dei servizi di back office, contact e call center.

Services for extra-judicial recovery of credits, credit management and Customer Relationship Management (CRM), through provision of back office, contact and call-center services.

IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE FIRST ISSUE	21/05/2015
DATA DELIBERA DECISION DATE	27/04/2022
DATA SCADENZA EXPIRY DATE	18/05/2024
EMISSIONE CORRENTE CURRENT ISSUE	27/04/2022



CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 - 20123 MILANO (MI) - ITALY



SGQ n. 008 A

Membro degli Accordi di Mutuo riconoscimento EA, IAF e ILAC.
Signatory of EA, IAF and ILAC Mutual Recognition Agreements.



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CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale.
CISQ is the Italian Federation of management
system Certification Bodies.



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/CERTIQUALITY S.r.l.

has issued an IQNet recognised certificate that the organization:

WHITESTAR S.R.L.

IT - 00156 ROMA (RM) - VIA PIEVE TORINA 44-46/A

for the following scope

Services for extra-judicial recovery of credits, credit management and Customer Relationship Management (CRM), through provision of back office, contact and call-center services.

has implemented and maintains a
Quality Management System
which fulfills the requirements of the following standard
ISO 9001:2015

Issued on: 27/04/2022
First issued on: 21/05/2015
Expires on: 18/05/2024

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration number: IT- 99792

Cisq Certificate: 22189



Alex Stoichitoiu
President of IQNET



Ing. Mario Romersi
President of CISQ

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
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IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-
SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com